

Contact ACC on water rate concerns

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The Arizona Residential Utility Consumer Office (RUCO) is urging Fountain Hills residents to contact the Arizona Corporation Commission and ask that the recent rate case for Chaparral City Water Company be reheard.

Representatives for RUCO were at the Town Council meeting Thursday to outline their concerns about the rate structure. RUCO and the town have made formal applications for rehearing the case, however, they noted that the only thing that is likely to sway the commission is hearing from citizens.

Of particular concern is the implementation of a SIB (System Improvement Benefit) program that could nearly double customer rates over a five-year period without the public rate hearing process.

RUCO also believes that the commission paid little heed to its own administrative law judge and staff recommendations and based its rate decision on company interests.

Residents can contact the ACC through its website at azcc.gov. There is a place on the home page to click and make a comment. The docket number for the case is W-02133A-13-0118.

The phone number for the commissioner's offices is 602-542-2237.

The mailing address is ACC, 1200 W. Washington St., Phoenix, AZ 85007-2996.

The current members of the commission include Chairman Bob Stump, Gary Pierce, Brenda Burns, Susan Bitter Smith and Bob Burns.